

Rhino and Bighorn Safe Warranties

Limited Lifetime Warranty

Rhino Metals, Inc. offers to the original purchaser, a limited lifetime warranty, covering defects in workmanship and material, and damage by unlawful attempted or actual break-in, and fire. This Warranty applies only to safes located in the United States, purchased at an authorized Bighorn Safe or Rhino Safe dealer, and that have been used solely in Residential applications. Commercial or industrial use applications carry a one year warranty against defects in workmanship and materials.

In order to receive warranty support under this Warranty, Purchaser must provide Rhino Metals, Inc. with (1) proof of purchase, (2) a written statement, (3) photographs of the damaged safe and (4) a police or fire department report. Rhino Metals, Inc will make the decision to repair the safe in-home, at the factory, or replace the safe altogether. If possible, the safe will be repaired locally. If the safe is to be repaired at the factory or replaced, Rhino Metals, Inc. will, at its expense, have the safe opened, if required, and will pay for the freight back to the factory. Purchaser must package and palletize the safe and make the safe available for a curbside pickup at their expense. The Warranty does not cover any costs for removal or installation of the safe, or its contents. Personal property in the safe is not covered by the Warranty.

The obligation of Rhino Metals, Inc. under this Warranty is contingent upon proper use, installation, and maintenance of the safe and shall not apply to safes or safe parts which have been neglected, misused, or exposed to extreme or unusual environments. Failure to bolt down the safe using factory pre-drilled holes voids this warranty. Any modifying or tampering with the safe which alters or affects the safe's use or operation voids the warranty.

Without limit, this Warranty specifically excludes any liability for defects or damage caused or increased by the use of unauthorized parts. Upon purchase, the purchaser must promptly notify Rhino Metals, Inc. of any defects. The purchaser's remedies are solely limited to replacing parts or repair, and are at the discretion of Rhino Metals, Inc.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Locks and electronic keypads carry a one year warranty for labor and parts. The warranty does not cover forgotten or lost combinations, dead or weak batteries, or improper opening procedures. Paint or powder coat finish is warranted for one year based on proper care and environment.

This Warranty is given in place of all other warranties and assurances, whether expressed or implied, including but not limited to matters of merchantability, quality, or fitness for purpose. Rhino Metals, Inc. accepts no liability under any circumstances whatsoever, for any incidental or consequential damage or loss suffered by anyone as a result of using or being unable to use the safe. This Warranty does not apply to Bighorn Model 12ECC.