

WARRANTY CLAIMS

Please read the entire *WARRANTY* located on page 17 of this manual . It will provide you with the length and specifics of Warranty for the safe . It will also cover what we will do and what we will not do . If you do have an issue and it falls under the Warranty Coverage, you will be required to provide the serial number and proof of ownership . For Warranty service, please contact the Customer Service Department at 877-948-6723 .

WARRANTY CLAIMS (CONTINUED)

Please note that the Warranty specifically does not cover the loss or damage to the contents of the safe, under any circumstance . We highly recommend that you purchase insurance coverage for the contents of your safe .

WARRANTY REPAIRS

Any Warranty repairs to your safe must be made with the authorization of one of our

Customer Service Representatives . You may reach them Monday through Friday from 7:00am to 5:00pm, Central Time at 877-948-6723 . Without exception, if you have work performed on your safe without prior authorization, the payment for the work performed will be the sole responsibility of the safe Owner .

LIMITED LIFETIME WARRANTY

REGISTER YOUR SAFE FOR WARRANTY AT WINCHESTERSAFES.COM

This safe made by Granite Security Products, Inc . (GSP) comes with a limited lifetime warranty, beginning on the purchase date against defects in materials and workmanship as well as damage from a burglary attack or fire . The lock is warranted against defects in materials and workmanship for a period of two (2) year from the purchase date . **Proof of purchase is required to obtain service.** An extended nine (9) year warranty for the lock may be purchased for a fee of \$75 .00 .

This warranty also provides a free replacement safe if the safe is damaged in a burglary attack or fire . Free replacement claims must be made in writing along with a timely police or fire department report . Photos of the damaged safe must accompany the replacement claim .

GSP may, at its discretion, open or repair the damaged safe on location, provided it is located within 100 miles of a skilled safe technician . If the safe is damaged to the extent that it cannot be opened by normal means, then GSP will have the safe opened by a skilled safe technician to retrieve the owner's belongings . The

maximum expense to repair or open a safe is limited to \$300 .00 USD . If the safe is to be replaced, a comparable, **WARRANTY** (*CONTINUED*) current production model will be shipped freight prepaid curb side delivery to the owner . Replacement safes that are outside of the contiguous United States, not including Canada, will be shipped prepaid to the nearest seaport of debarkation in the Continental United States . Any freight cost(s) incurred from port to the consumer's location will be the responsibility of the consumer . This warranty does not cover any cost to remove or install the replacement safe .

This warranty does not cover neglect, misuse, or abuse . It also does not cover damage caused by tampering with or altering of any part of the product . It also does not cover consumables such as batteries for the electronic lock . The safe must not be housed in an enclosed swimming pool area . The safe is to be located in an area which is climate controlled and is to be installed as instructed in the Owner's Manual .

The Limited Lifetime Warranty can be transferred, for a nominal fee, to subsequent purchasers or owners with the prior written consent from GSP .

TO TRANSFER YOUR WARRANTY, PLEASE VISIT WWW.WINCHESTERSAFES.COM.

This Warranty is transferable to subsequent Owners by contacting Customer Service .

The Warranty of the safe will be voided if the Owner makes any unauthorized repairs, removes components, or alters the safe or its components in any way .

Loss of contents of the safe is not covered, nor is water damage by any means covered by this warranty . Safes used in a Commercial or Industrial environment carry a one (1) year warranty and the extended lock warranty is not available .

Within one (1) year of purchasing the safe, the Owner must register the Warranty with Winchester Safes by either calling Customer Service at 877-948-6723 or registering it online at www.winchestersafes.com .

This is your complete Warranty . No other written or verbal statements by any Winchester Safe employee or Retailer is authorized to make any modification beyond what is included in this Warranty .